J. Sargeant Reynolds Community College  
Course Content Summary  

Course Prefix and Number: ITN 242 Credits: 4  

Course Title: Windows Microsoft Exchange 2003 Server  

Course Description  
Incorporates instruction on how to implement, manage, and troubleshoot an Exchange Server 2003 organization. Lecture 4 hours per week.  

General Course Purpose  
This course provides advanced instruction on Microsoft Exchange 2003 Server.  

Course Prerequisites/Corequisites  
ITN 115 or equivalent  

Course Objectives  
Upon completing the course, the student will be able to:  
   b. understand the interaction between Exchange Server 2003 and Active Directory.  
   c. prepare the environment for deployment of Exchange Server 2003.  
   d. deploy security templates.  
   e. manage user objects and address list.  
   f. manage and troubleshoot connectivity issues.  

Major Topics to be Included  
   a. Install, configure, and troubleshoot Exchange Server 2003  
   b. Explain the interaction between Exchange Server 2003 and Active Directory  
   c. Prepare the environment for deployment of Exchange Server 2003  
   d. Deploy security templates  
   e. Manage user objects  
   f. Manage address lists  
   g. Manage and troubleshoot connectivity issues  

Effective Date of Course Content Summary: February 11, 2009