CARES Act FAQs

**How do you want to address the following potential student questions:**

| 1. How do I know if I am eligible? | |
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| Answer: | Eligible students will meet the following criteria:<br>- Student has an ISIR for Aid Year 2020 with a valid EFC and meet Title IV Eligibility requirements<br>- Must not be in default on a federal student loan;<br>- Must be enrolled in a financial aid eligible program;<br>- Must have a valid social security number;<br>- Must be enrolled in at least six credits Spring 2020;<br>- If male between 18-25 years old, you must be registered with Selective Service;<br>- Must be a U.S. citizen or eligible non-citizen;<br>- Must have a high school diploma or GED;<br>- May not be an international student;<br>- Actively enrolled for Spring 2020 term as of National Emergency Declaration (3/13/2020)<br>- Not in all online courses as of 3/13/2020<br>- Must meet satisfactory academic progress requirements;<br>- Must not have any drug convictions while enrolled in college, receiving federal financial aid; and<br>- Submitting an incomplete application.<br><br>Otherwise, students are able to submit the CARES Act Emergency Fund Application for consideration for eligibility. |
| **2. How will I receive my funds?** | |
| Answer: | If you have direct deposit setup with the college, you will receive the funds via direct deposit via your personal bank account.  If you have not setup direct deposit, you will receive a check in the mail.  Therefore, it is imperative that you confirm your address in SIS to be accurate.  If your address is incorrect, please update it now.  If you do not have direct deposit setup, please expect a delay in receiving the funds. |
| **3. How do I apply for the funding?** | |
| Answer: | To apply for the Emergency Cash Grant funding, students must:<br><br>Students who are not automatically awarded based on meeting the basic eligibility requirements will have to submit the electronic CARES Act Emergency Fund Application for consideration. |
| **4. If I meet the eligibility criteria. What is the next step?** | |
| Answer: | Students meeting basic eligibility criteria should {insert next steps} If you meet the basic eligibility requirements, you do not need to take any further action to determine your eligibility.  You will be automatically awarded.  If you have direct deposit setup with the college, you will receive the funds via direct deposit via your personal bank account.  If you have not setup direct deposit, you will receive a check in the mail.  Therefore, it is imperative that you confirm your address in SIS to be accurate.  If your address is incorrect, please update it now.  If you do not have direct deposit setup, please expect a delay in receiving the funds. |
| **5. What reason might I be denied the funds?** | |

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| Answer: | Unfortunately, funds will not be offered to students who do not meet eligibility requirements. Basic eligibility requirements to be autoawarded include the following:<br><br>• - Student has an ISIR for Aid Year 2020 with a valid EFC and meet Title IV Eligibility requirements<br>- Must not be in default on a federal student loan;<br>- Must be enrolled in a financial aid eligible program;<br>- Must have a valid social security number;<br>- Must be enrolled in at least six credits Spring 2020;<br>- If male between 18-25 years old, you must be registered with Selective Service;<br>- Must be a U.S. citizen or eligible non-citizen;<br>- Must have a high school diploma or GED;<br>- May not be an international student;<br>- Actively enrolled for Spring 2020 term as of National Emergency Declaration (3/13/2020)<br>- Not in all online courses as of 3/13/2020<br>- Must meet satisfactory academic progress requirements;<br>- Must not have any drug convictions while enrolled in college, receiving federal financial aid; and<br>- Submitting an incomplete application.<br><br>Some reasons a student might be denied funds?<br>- Student does not meet basic eligibility requirements<br>- Student has a Pell Overpayment<br>- Student has reached or exceeded PELL LEU limitations<br><br>Otherwise, students are able to submit the CARES Act Emergency Fund Application |

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| **6. If I did not file a FAFSA yet can I still file one to receive grant funds?  If yes, which aid year FAFSA do I need to complete?** | |
| Answer: | If you did not file a FAFSA yet, yes you can still submit the 2019-2020 FAFSA to be considered for CARES Act funds.  Also, we encourage you to complete the 2020-2021 FAFSA to be considered for financial aid for the upcoming academic year. |
| **7. Who can I contact if I did not qualify for a grant and have questions about why?** | |
| Answer: | Escalations should be forwarded to CARESAct@reynolds.edu or 804-523-5137. |